

8.4

Communications Failure

In case of a communications failure with Medical Control due to equipment (cell phone, landline, radio, IHERN) malfunction or incident location, the following will apply:

- EMS personnel may, within the limits of their license, perform necessary ALS procedures that under normal circumstances would require a direct physician order.
- These procedures shall be the minimum necessary to prevent the loss of life or the critical deterioration of a patient's condition.
- All procedures performed under this order, and the conditions that created the communications failure, need to be thoroughly documented.
- Attempts must be made to establish contact with Medical Control as soon as possible.
- The EMS provider shall provide a written notification pertaining to the communications failure describing the events, including the patient's condition and treatment given, and referencing the EMS Incident Report. This report must be filed with the Medical Resource Hospital's EMS Medical Director and/or Hospital EMS Coordinator within 48 hours of the event.